

Automatic Standby Generator Residential Maintenance Agreement – T1 Standard

To ensure reliability and problem-free operation of your generator, adhere to manufacturers' warranty requirements, and protect your investment, it is important that routine preventative maintenance be performed regularly, typically once per calendar year or every 100 hours of operation.

Visual Inspection:

- Inspect for visual damage and/or unusual wear and tear
- Inspect all visible fuel and electrical connections
- Remove exterior debris and clean enclosure
- Ensure all switches/breakers in normal operating position

General Operation:

- Inspect and test battery and charging system
- Check cold weather kit for proper operation (if applicable)
- Test proper startup and transfer switch operation
- Check for improper noises and/or vibration

Fuel:

- Inspect and test all fuel connections
- Ensure fuel pressure within recommended range while engine off, idle, and under load (NG 3.5"-7"WC; LP 10"-12")

Electrical:

- Check grid voltage and generator voltage output
- Check grid frequency and generator output frequency
- Ensure no corroded or loose connections
- Simulate a power outage
- Run generator under load to confirm proper output

Engine:

- Change engine oil per manufacturer specifications
- · Change engine oil filter
- Change spark plugs, gap per manufacturer specifications
- Change air filter
- Confirm proper valve clearances, adjust as necessary

Customer Education:

- Assist customer with questions regarding operation, maintenance, upgrades, monitoring, etc.
- Advise customer on prevention of foreseeable future repairs and/or additional preventative maintenance

FLPS T1 Standard Plan Provisions:

- No upfront cost you will be billed \$225 (+applicable tax) when maintenance services have been completed
- 5 Year Term
- Includes all items and products shown above are automatically scheduled once per year
- FLPS Service Department will automatically manage your schedule and advise in advance*
- Provides one free replacement battery per term if battery is determined to be unreliable
- 10% discount on non-warranty parts

By my signature below, I agree to have Finger Lakes Power systems maintain my standby generator per the terms and conditions of the service plan. Billing will occur when preventative maintenance services have been completed; all invoices are due upon receipt. Non-warranty repairs, upgrades, and work beyond the scope of preventative maintenance as outlined above will be billed at the current hourly rate with a one-hour minimum charge to include drive time.

| Printed Name | Service Address |
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^{*}Automatic scheduling applies to typical annual appointments only; if your generator runs for an extended time period and nears one hundred hours of run time since preventative maintenance services were last performed, please contact our office at (315) 924-3571 to arrange an appointment.